

Troubleshooting

| Malfunctions | Cause | Solutions |
|---------------------------------------|--|---|
| No incoming water | 1.The main water valve does not open. 2.Incoming water filter net is clogged. 3.Floating ball of water inlet valve in cistern does not work. | 1.Turn on the valve. 2.Clean the net. 3.Readjust the floating ball. |
| Inadequate flushing water | 1.The water level of inlet valve is too low. 2.The pull bar is too long. 3.Adjusting panel is installed wrong. | 1.Adjust the water inlet valve 2.Adjust the length of the pull bar 3.Reinstall the adjusting panel. |
| Slow drainage (Inadequate suction) | 1.Drainage pipe is obstructed. 2.Inadequate flushing water | 1.Clean the drainage pipe. 2.Adjust water amount in cistern |
| The water closet can be moved | The fixing nuts are not fastened. | Fasten the nut |

Precautions:

- Do not use the sitting wc pan when the water temperature is 0°C below, please stop using it when the temperature is under 0 degree centi grade, and clean away the surplus water in it, otherwise the product will be damaged when the water icing and expanded.
- Do not throw newspaper, paper diapers, sanitary napkins or other similar articles in the sitting wc pan.
- Do not impact the ceramic part heavily in case of any damage.
- To keep the normal flushing function of sitting wc pan, please use a long-handle nylon brush and a neutral cleanser to clean up the flushing hole or pipes, so as to prevent the accumulation of mineral substance. It is suggested to make cleaning once a week.
- Clean up the filter once a month at least, so as to prevent slow water inletting or water blockage in the tank.
- Do not use any cleanser in the tank; otherwise, the accessories (rubber) in the tank may be damaged, thus causing leakage or damage to the building.

Precautions and Maintenance of Cover Plate:

- Do not expose the cover plate to direct sunlight and keep it far from direct heat source or oil smoke.
- Do not use a steel brush or a knife to clean the cover plate.
- Do not use a corrosive chemical to clean the cover plate.
- Do not put hard objects on the cover plate, such as tank cover, flower pot, pail and basin etc.

If the above precautions are not followed, discoloration, deformation, distortion, craze cracking or scratching of cover plate may occur.

We reserve the final explanation right to this manual. If there is any discrepancy with previous manuals, this manual shall be regarded as standard.

Installation Instruction for Wall-Hung Water Closet

Before Installing

- Realize all the stipulates for pipelines prepositioning for water supply and drain.
- Read the instruction carefully to be familiar with the tools, fittings and installation procedures to prevent any unnecessary damage.
- Check the fittings follow the fitting form and check whether there is any damage of the product.
- Because the ceramics is easy to be damaged, please handle it gently and the nut should not be overtightened.
- Make sure water supply has been turned off.

NOTE: 1. Refer to the newest information of the printed matter. We reserve the rights to change the features, packing and fittings of the products without notice.
2. Please keep the installation instruction carefully (including installation procedure, fitting form, trouble shooting and notice.)

Tools and Fittings (Not supplied with the product)

- | | | |
|------------------|-------------------------------|------------------|
| 1. monkey wrench | 5. level | 9. hermetic seal |
| 2. screw driver | 6. hacksaw | |
| 3. tapeline | 7. file | |
| 4. putty knife | 8. cistern system in the wall | |

Note: You will need additional tools or fittings when installing the product.

Installation Procedure

1. Install the cistern into wall

Install the cistern system according to the installation instruction, then adjust the supporting screws to make the roughing-in of the cistern be the same with the one of water closet.

Note; The supporting screw should be out of the finished wall about 63-68mm.

2. Install the connecting pipe

Cover the rubber ring for preventing leakage onto the connecting pipes for drainage and water supply respectively, then connect the pipes with water closet. Cut the connecting pipe according to the distance between the back of water closet and the waste outlet on the wall, then file it to be flat.

3. Install water closet

A. Daub a lay of lube to the side of the connecting pipe to make it connect softly.

B. Put up the water closet flatly, and insert the connecting pipe of closet into the drainage. Get the two supporting screw through the installing holes on the water closet.

C. Cover the plastic nuts, metal spacers and nuts onto screws, then test the water closet whether it is balance . (If not, turn the plastic nut to adjust it.)

D. Fasten all nuts first with hand, then with spanner. Cover the decoration caps.

Note: The nuts should not be overtightened for preventing any damage

4. Install water closet seats

Install the water closet seats according to the installation instruction . (As illustrated)

5. Daub a lay of neutral hermetic seal between the product and the wall.

