

Stone Vessel Sink Care and Maintenance

Due to the porous nature of natural stone certain substances can stain your stone vessel sink. Stone sinks can also absorb moisture if they are not properly protected. Polished surfaces are much less porous while unpolished surfaces are more porous, making them susceptible to staining and moisture absorption. The longer the stain remains on the sink the more apparent the stain will appear. We recommend that you wipe up spills immediately and do not allow surface deposits of water bi-products such as calcium, salt, lime or detergents to build up on your stone sink. Novatto stone vessel sinks should be cleaned regularly by using a soft cloth or a sponge with a solution of a non-abrasive light neutral detergent with warm water.

For a nice glossy shine hand polish your stone sink periodically. Stone polishing pads and products can be purchased from your local hardware store. To be sure your stone sink maintains its natural beauty, use a stone sealer at least once a year and follow the instructions provided. Novatto recommends using a professional plumber to install your Novatto product. DO NOT use plumbers putty when installing your Novatto stone sink, instead use 100% silicone. Plumbers putty may cause a chemical reaction with your Novatto stone product that may result in cracking, discolouring and/or unattractive appeal.

To clean your sink, use a soft cloth, sponge or soapy nylon brush. Be sure to rinse the sink well after cleaning and dry. Cleaning on a regular basis will help prevent the development of hard water deposits. If you develop persistent stains, try a non-abrasive cleaner such as dishwasher soap, Soft Scrub or a professional stone cleaner solution which can be purchased from a local hardware or tile store. DO NOT use any acidic tub and tile cleaners, toilet bowl cleaners, ammonia, abrasive or soft paste cleaners, vinegar, alcohol, window cleaners or lemon juice. In addition DO NOT use abrasive cleaning pads such as steel wool, metal brushes or scouring powders.

Tempered Glass Product Information and Care

Tempered glass is a glass that has been processed by controlled thermal or chemical treatments to increase its strength as compared to normal glass. Novatto's in house testing have found them to be very durable and forgiving. Normal items such as toothbrushes, small jewelry, plastic cups etc., should not scratch or break a Novatto glass sink. Novatto recommends using a professional plumber for installing your glass sink. Use a soft cloth with mild soap and water for best cleaning results. DO NOT use scouring powders, or any abrasive cleaners when cleaning your glass sink. A glass cleaner and any other non-abrasive cleaners may be used as well. Do not allow the glass vessel sink to come in contact with steel or other glass objects which could scratch or chip the surface. Wipe the glass bathroom sink inside and out, after every use to prevent water spots.

NOTE: Due to the unique hand crafted quality of the Novatto stained glass sinks color, texture and style may vary from sink to sink.